Sue Gohn

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**Technical Analyst**

Results-oriented Technical Analyst and an experienced **UI/UX Designer / Front-End Web Developer** with 10+ years of progressive experience. Skilled in providing support and leadership while managing the inter-relationships between various departments within highly complex organizational structures. Superior record of optimizing small to large-scale, mission-critical projects on time while exceeding quality assurance expectations. Recognized as a trusted, logistical, resource with a history of making key decisions regarding projects, teams, and application support functions. Capacity for learning technical concepts and adapting to new technologies quickly.

# AREAS OF EXPERTISE

Cross-Functional Communication | Relationship Building | UI/UX Design | Front End Development | HTML5 & CSS | jQuery | JavaScript | Python | Git - Version Control | Web Administration| React | Bootstrap | Testing / Debugging / Browser Development Tools |Responsive Design | Documentation of Processes

**SIGNATURE CONTRIBUTIONS**

* Skilled at optimizing applications, designing mobile-based features, and collaborating with back-end developers and web designers to improve site usability.
* Adept at ensuring high-quality graphic standards and brand consistency while staying up-to-date on emerging technologies.
* Proficient at collaborating with the UX and UI Design Teams to develop exclusive, robust, and innovative front-end user experiences.

# CAREER HIGHLIGHTS

**Web Analyst** | SLWM,Hunt Valley, Maryland **June 2016 – June 2024**

***Key Initiatives:***

* Charged with the end-to-end setup and development of web platforms including compiling and analyzing data received from the customer, building the accounts in the CMS system, and maintaining a constant level of understanding of items that may require the customer’s input or assistance. Identify pain points and implement solutions.
* Partnered on project plans while delivering on key project milestones promptly.
* Attended customer meetings with the project team and assisted with gathering and discerning information required to start the implementation phase.

**Integration, Web, and Storefront Developer |** Caskey Group, York PA **January 2015 - May 2016**

***Key Initiatives:***

* Served asintegration, web, and storefront developer and produced efficient and elegant code based on requirements.
* Played a key role in testing and deploying programs and applications while troubleshooting, debugging, maintaining, and improving existing software.
* Compiled and assessed user feedback to improve software performance and observed user feedback to recommend improvements to existing software products.

**ADDITIONAL NOTABLE EXPERIENCE**

**Programmer** | Vertis Communications

***Key Initiatives:***

* Partnered with web and software developers to write code for new applications or computer programs.
* Charged with creating the new software program's look, feel, and functionality.
* Wrote new code, involved in numerous trial and error initiatives, and utilized strong critical thinking and problem-solving skills to solve complex problems.

**Interactive Services – Storefront** | The YGS Group, York, PA (**June 2013 - December 2014)**

**EDUCATION**

Completed Coursework towards Bachelor of Science Degree, Penn State University